INTERNATIONAL SOS

CLINICS

WORLDWIDE REACH.
HUMAN TOUCH.
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ISO9001: 2008 Certification for all our medical centres and medical facilities in Indonesia, North Asia, Central Asia, Eastern Europe, Middle East, Africa and Australasia. ISO9001: 2008 Certification demonstrates our global commitment to quality medical care and assistance for our members and patients.
Global worker health is our priority

Protecting the health, safety and wellbeing of your international workers can be challenging. They can be faced with environments that they are unfamiliar with and be at risk in areas with limited healthcare access.

Even a minor health issue, if left unchecked, can quickly escalate into a more serious problem.

Furthermore, your ability to respond to these risks can impact workforce health as well as wellbeing and morale.

International SOS is here to support you. We help you to mitigate these risks and their associated costs, ensuring the health and safety of your international assignees and their families.

The International SOS clinic portfolio

International SOS has a global clinic portfolio which consists of 65 clinics:

• 35 clinics owned and managed by International SOS – these include primary and occupational health clinics.
• 30 partner or joint venture clinics – which all operate to International SOS clinical standards.

Our global clinic infrastructure

We understand that it can be challenging operating in regions where medical care is limited or made difficult by cultural and language barriers.

We provide primary care, diagnostics and 24/7 emergency care, and our global clinic infrastructure is unmatched in the industry. Our clinics are integrated seamlessly with our Global Assistance Network and take care of the medical scenarios your international assignees will face – from the routine to the emergency.

We have expat and national doctors who provide many types of treatment, from a simple vaccination to dealing with more serious medical conditions such as Malaria, or stabilising a critically ill person.

We also offer a wider range of specialist care services, either in-house or through referrals, such as gynecology, obstetrics, paediatrics, ophthalmology and physical therapy. Each clinic also contains an international-standard pharmacy, and many feature laboratory and diagnostic services including X-ray and ultrasound.

In addition to this we operate a network of Occupational Health clinics, to support work environments with complex health and safety legislation as well as harsh offshore working conditions.

Partnering with International SOS means that your people on the ground have access to international standards of healthcare worldwide, so you can protect your workers, wherever they are, everyday.
**KEY FEATURES**

**International standard of medical care**

Family medical needs are dealt with as a matter of routine, with **24/7 on-call capabilities** to manage medical emergencies.

**Occupational Health programmes** to help companies with the healthcare and fitness-to-work management of their workforce.

**Access to a wide range of specialist services**, including obstetrics and pediatrics.

**International-standard medical supplies** on-site at every primary care clinic.

**Capability of stabilising patients prior to evacuation**.

**Seamless integration with our 24/7 Assistance Centres** for clinic access information and advice as well as emergency medical services.

**World-class quality standards** and quality management process, with regular internal and external audits.

**Referral management** (where possible/required).
International SOS clinic access

International SOS clinics have been set up at the request of our Corporate Clients to serve the health care needs of their expatriate, local and traveler populations, as well as meet their occupational health requirements, as they expand into international markets. The health care infrastructure, medical professionals and local development that International SOS places into these markets require significant investment to meet our client's expectations. The locations in which International SOS operates these clinics also present significant diversity in local laws, availability of supplies, prices of goods and services, types of users, etc. International SOS has therefore arranged Clinic access and usage procedures in three different categories:

1. **Fee for Service Clinics**
   a. **Primary, Emergency and Occupational Health (OH) Care**
      As a membership benefit, International SOS provides access to below clinics on a fee for service basis:
      • Myanmar: Yangon

   b. **Occupational Health (OH) Care**
      As a membership benefit, International SOS provides access these OH clinics on a fee for service basis:
      • Brazil – Rio De Janeiro operating as IHC
      • India – Mumbai (also link to a network of providers in India) operating as AMAS
      • Peru – Arequipa

We operate 62 clinics worldwide
2. Clinic plans
Due to the volatile environment and limited number of patients accessing the Clinics listed below, International SOS operates these clinics on a Clinic Plan basis in order to maintain high quality services of an international standard. By knowing in advance how many of our Corporate Clients are relying on International SOS to provide high quality medical services, we ensure that our Clinics are appropriately staffed with highly trained personnel and equipped with adequate resources.

Use of the International SOS Clinics listed below is available to International SOS members; however members are also required to purchase a Clinic Plan to pay for medical care within that Clinic.

Clients will need to enter into separate Clinic Plan agreements per identified International SOS Clinic/Country:

- Algeria: Adrar & Hassi Messaoud (2)
- Angola: Luanda - Ilha da Luanda, Maianga & Talatona
- Azerbaijan: Baku
- Chad: N'Djamena
- Ghana: Accra, Kumasi & Takoradi operating as WARA
- Iraq: Basra – IEC / OH / Satellite – Al Majal Burjessia / German Village / North Rumaila and Erbil (Kurdistan)
- Kazakhstan: Aktau, Almaty, Astana & Atyrau
- Mongolia: Ulaanbaatar (2) operating as SOS Medica
- Mozambique: Pemba
- Nigeria: Lagos, Port Harcourt - Aba Road / Amadi Creek / Onne & Warri
- Papua New Guinea: Port Moresby - Airways
- Peru: Arequipa
- Russia: Yuzhno – Sakhalinsk

Important note:
Services, rates and models may vary depending on the individual location/clinic. The OH Clinics operate under a variety of transactional and subscription models.

3. Joint Venture clinics
In some instances we have minority partnership in order to provide better access and commercial terms for our members. These clinics are a combination of Fee for Service and Clinic Plan Clinics.

Fee for service and Clinic Plan clinics

Aktimed
Occupational Health (OH) Care
As a membership benefit, International SOS provides access to three (3) main OH clinics and five (5) satellite clinics.

- Norway – Bergen, Stavanger, Haugesund (6)
Beacon
Occupational Health (OH) Care
As a membership benefit, International SOS provides access to four OH clinics.
- Alaska: Anchorage (2), Kenai, Deadhorse

Iqarus
Occupational Health (OH) Care
As a membership benefit, International SOS provides access to the OH clinics.
- UK, Scotland – Aberdeen, Glasgow, Inverness and England – Teesside (also link to a network of providers in UK)

Primary, Emergency and Occupational Health (OH) Care
Use of the Iqarus Clinics listed below is available to International SOS members; however members are also required to purchase a Clinic Plan to pay for medical care within that Clinic. Clients will need to enter into separate Clinic Plan agreements:
- Afghanistan – Kabul (3 clinics)

Raffles Medical Group
Primary, Emergency and Occupational Health (OH) Care
As a membership benefit, International SOS provides access to below clinics via Raffles.
- China: Beijing, Dalian, Hong Kong, Nanjing, Shenzhen, Tianjin, Tianjin – TEDA
- Cambodia: Phnom Penh
- Vietnam: Hanoi, Ho Chi Minh City, Vung Tau
Fee for Service Clinics, except Dalian (Clinic Plan).

Important note:
Please note that because these clinics are Joint Venture entities the contracting of services at any of these clinics may require a separate contract with the JV Partner, although the Company’s International SOS account manager will facilitate this process upon request. Services, rates and models may vary depending on the individual location/clinic.
# List of International SOS and partner clinics

<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Clinic type</th>
<th>OH clinic type</th>
<th>DBA*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Algeria</td>
<td>Hassi Messaoud (x2)</td>
<td>Clinic Plan</td>
<td>Prepaid</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Adrar</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Angola</td>
<td>Luanda - Talatona</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Luanda - Maianga</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Luanda - Ilha da Luanda</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Baku</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td>Brazil</td>
<td>Rio De Janeiro</td>
<td>-</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td>Chad</td>
<td>N’Djamena</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>No</td>
</tr>
<tr>
<td>Ghana</td>
<td>Accra</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Kumasi</td>
<td>WARA Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Takoradi</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>India</td>
<td>Mumbai</td>
<td>-</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td>Iraq</td>
<td>Basra</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>(IEC / OH / Satellite – Al Majal / German Village / North Rumaila)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Kurdistan – Erbil</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kazakhstan</td>
<td>Almaty</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Atyrau</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Astana</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Aktau</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mongolia</td>
<td>Ulaanbaatar (2)</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td>Mozambique</td>
<td>Pemba</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>No</td>
</tr>
<tr>
<td>Myanmar</td>
<td>Yangon</td>
<td>Fee for service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nigeria</td>
<td>Lagos</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Port Harcourt</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(Aba Road / Amadi Creek / Onne)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Warri</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Papua New Guinea</td>
<td>Port Moresby - Airways</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td>Peru</td>
<td>Arequipa</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
<tr>
<td>Russia</td>
<td>Yuzhno-Sakhalinsk</td>
<td>Clinic Plan</td>
<td>Fee for service</td>
<td>Yes</td>
</tr>
</tbody>
</table>

*Any Direct Billing Agreement (DBA) arrangements must first be discussed with the specific location before any agreement and/or implementation is started with respective Client, as DBA arrangements/capabilities may differ between Clinics and is mostly on a case-by-case basis.
# List of Joint Venture clinics

<table>
<thead>
<tr>
<th>Minority shareholding</th>
<th>Aktimed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Norway</td>
<td>Bergen</td>
</tr>
<tr>
<td></td>
<td>Haugesund (6)</td>
</tr>
<tr>
<td></td>
<td>Stavanger</td>
</tr>
<tr>
<td>Beacon</td>
<td>Anchorage (2)</td>
</tr>
<tr>
<td></td>
<td>Deadhorse</td>
</tr>
<tr>
<td></td>
<td>Kenai</td>
</tr>
<tr>
<td>Iqarus</td>
<td>Kabul (3)</td>
</tr>
<tr>
<td>United Kingdom (UK)</td>
<td>Scotland - Aberdeen</td>
</tr>
<tr>
<td></td>
<td>Scotland - Glasgow</td>
</tr>
<tr>
<td></td>
<td>Scotland - Inverness</td>
</tr>
<tr>
<td></td>
<td>England - Teesside</td>
</tr>
<tr>
<td>Raffles</td>
<td>Phnom Penh</td>
</tr>
<tr>
<td>Cambodia</td>
<td>Beijing</td>
</tr>
<tr>
<td></td>
<td>Dalian</td>
</tr>
<tr>
<td></td>
<td>Hong Kong</td>
</tr>
<tr>
<td></td>
<td>Nanjing</td>
</tr>
<tr>
<td></td>
<td>Shenzhen</td>
</tr>
<tr>
<td></td>
<td>Tianjin</td>
</tr>
<tr>
<td></td>
<td>Tianjin - TEDA</td>
</tr>
<tr>
<td>Vietnam</td>
<td>Hanoi</td>
</tr>
<tr>
<td></td>
<td>Ho Chi Minh City</td>
</tr>
<tr>
<td></td>
<td>Vung Tau</td>
</tr>
</tbody>
</table>

**Comment:**

Please refer to Aktimed/ Beacon/Iqarus/Raffles Medical Group for any:
- Pricing
- DBA
- Contracting arrangements

before any agreement discuss with JV Partner replace client.
Algeria
RedMed Base Clinic, Hassi Messaoud

Address
RedMed Base Clinic in Hassi Messaoud
PO Box 509
Route de In Amenas Road
Hassi Messaoud
Algeria, 30500
Tel: +213 29 74 94 00 (office hours)
Clinic tel: +213 29 74 94 21 (office hours)
Mobile: +213 770 93 55 66 (available 24/7)

hmd.clinic@internationalsos.com

8 staff members
including an expatriate Chief Medical Officer, GP and emergency doctor

Languages spoken include:
Arabic, French and English

Through our network you can have access to 173 providers in Algeria, to enhance and support the care you receive within the country
Algeria
RedMed Base Clinic, Hassi Messaoud

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Emergency room
- In-patient room
- Observation and/or isolation room
- Supply services
Algeria
RedMed Base Occupational Health Clinic, Hassi Messaoud

Address
PO Box 509
Route de In Amenas Road
Hassi Messaoud
Algeria, 30500

Tel: +213 770 53 97 78
Clinic tel: +213 29 74 94 00

OH.HMD@internationalsos.com

6 staff members including an Occupational Health specialist

Languages spoken include:
Arabic, French and English

Through our network you can have access to 173 providers in Algeria, to enhance and support the care you receive within the country.
Algeria
RedMed Base Occupational Health Clinic, Hassi Messaoud

Medical care services

- In house/access to diagnostic services

Occupational Health services

- Dedicated OH facility
- OGUk certified medical health checks
- Fit-for-work screening
- Risks and health awareness sessions
- Certified Oil and Gas UK Offshore
- Audiometry
- Spirometry
- Vision testing
- Radiology
- Electrocardiography (ECG)
Algeria
RedMed Base Clinic, Adrar

Address
BP 467 Route de Timimoun
Adrar
Algeria, 01000

Tel: +213 (0) 49 95 15 27
Clinic tel: +213 (0) 770 502 837 (available 24/7)

Adrar.clinic@internationalsos.com

4 staff members
including a western trained National Doctor (general & emergency doctor)

Languages spoken include:
Arabic, French and English

Through our network you can have access to
173 providers in Algeria, to enhance and support the care you receive within the country
Algeria
RedMed Base Clinic, Adrar

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Pharmacy services
Angola
Ilha De Luanda Medical Centre, Angola

Address
Clínica Sagrada Esperança
Avenida Mortala

+244 927 034 220
+244 923 441 900

ilha.dutydoctor@ms.internationalsos.com

9 staff members
including an expatriate Chief Medical Officer – GP and emergency doctor

Languages spoken include:
English and Portuguese

Through our network you can have access to 70 providers in Angola, to enhance and support the care you receive within the country
Angola
Ilha De Luanda Medical Centre, Angola

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Trauma facilities
- Fully equipped ambulance capabilities
- Emergency room
- High dependency unit

Medical care services
- 24/7 access to doctors
- Paediatrics
- General and minor surgical procedures
- Child and adult vaccination services
- In house/access to diagnostic services
- Malaria prevention, diagnosis and treatment
- General Practitioner consultations
- Dentistry services
- In-patient room
- Referrals to specialist services
- Observation and/or isolation room
- Pharmacy services
- Gynaecology
Angola
Talatona Medical Centre, Angola

Address
Rua S10, Sector Talatona, Zona CC-B2
(Behind Belas Shopping) Luanda — Angola

+244 227 200 310

dl.luanda.clinic.reception@internationalsos.com

28 staff members including three expatriate physicians
Languages spoken include: English, Portuguese and French

Through our network you can have access to 70 providers in Angola, to enhance and support the care you receive within the country
Angola
Talatona Medical Centre, Angola

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Gynaecology
- Paediatrics
- Child and adult vaccination services
- Malaria prevention, diagnosis and treatment
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Angola
Maianga Medical Centre, Angola

Address
Rua Comandante Stona nº144,
Bairro do Alvalade, Municipio da Maianga

+244 222 012 639
maianga.clinicrecep@internationalsos.com
maianga.clinicsales@internationalsos.com
maianga.clinicmed@internationalsos.com

8 staff members including one expatriate physician

Languages spoken include: English, Portuguese and French

Through our network you can have access to 70 providers in Angola, to enhance and support the care you receive within the country.
Angola
Maianga Medical Centre, Angola

Emergency medical care

- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities
- Emergency room

Medical care services

- 24/7 access to doctors
- Paediatrics
- General and minor surgical procedures
- Child and adult vaccination services
- In house/access to diagnostic services
- Malaria prevention, diagnosis and treatment
- General Practitioner consultations
- Referrals to specialist services
- Gynaecology
- Pharmacy services
Azerbaijan
Baku Clinic

Address
Yusif Safarov Street 1
Khatai District
Baku

+994 12 489 5471 / +994 12 489 5470
bakreception@internationalsos.com

32 staff members
including an expatriate Chief Medical Officer – GP & emergency doctor

Languages spoken include:
English and Russian

Through our network you can have access to over 50 providers in Azerbaijan, to enhance and support the care you receive within the country.
Azerbaijan

Baku Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities
- Trauma facilities
- Emergency room

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Paediatrics
- Child and adult vaccination services
- Infectious disease healthcare management
- Referrals to specialist services
- Pharmacy services
- Gynaecology

Occupational Health services
- Dedicated OH facility
- OGUUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Brazil
Rio de Janeiro IHC Clinic

Address
Rua João Borges 200, Gávea
Rio de Janeiro RJ 22, Peru

+55 21 3550 5818
operations@ihcare.com.br

50 staff members
including doctors, nursing staff
Medical Consultant – GP and OH

Languages spoken include:
Portuguese, English, Spanish, French and German

Through our network you can have access to over 7000+ providers in Brazil, to enhance and support the care you receive within the country.
Brazil
Rio de Janeiro IHC Clinic

Medical care services

- 24/7 access to doctors
- Infectious disease healthcare management
- General Practitioner consultations
- Referrals to specialist services
- Child and adult vaccination services

Occupational Health services

- Dedicated OH facility
- Fit-for-work screening
- OGUUK certified medical health checks
- Risks and health awareness sessions
- Health checks (including periodic and post illness)
Chad
N’Djamena Clinic

Address

Centre Medical International
Avenue Galma Youssoubomi Kirmiss,
BP 1215 Quartier Klemat
N’Djamena,
Chad

Clinic tel: +235 22 52 25 01
Mobile: +235 66 71 95 25

chad.clinic.manager@internationalsos.com

44 staff members
including an expatriate
Chief Medical Officer – GP & emergency
doctor

Languages spoken include:
English and French

Through our network you can have access to over
26 providers in Chad, to enhance and support the care
you receive within the country
Chad
N’Djamena Clinic

Emergency medical care
24/7 ambulance and emergency stabilisation
Fully equipped ambulance capabilities

Medical care services
24/7 access to doctors
General and minor surgical procedures
In house/access to diagnostic services
General Practitioner consultations
In-patient room
Observation and/or isolation room

Occupational Health services
Dedicated OH facility
OGUK certified medical health checks
Health checks (including periodic and post illness)

Emergencies
Emergency room

Gynaecology
Paediatrics
Child and adult vaccination services
Malaria prevention, diagnosis and treatment
Referrals to specialist services
Pharmacy services

Fit-for-work screening
Risks and health awareness sessions
Ghana
Accra Clinic

Address
9 Abafun Crescent, Plot #59, Accra, Ghana
+233 (0) 302 781 258 (WARA office line)
+233 (0) 302 799 978 (Ghana office line)
ghanasales@internationalsos.com
membership@westafrican-rescue.com

30 staff members
including expatriate paramedics and a range of specialist physicians

Languages spoken include:
English

Through our network you can have access to over 87 providers in Ghana, to enhance and support the care you receive within the country.
Ghana
Accra Clinic

Emergency medical care

- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services

- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Observation and/or isolation room

- Gynaecology
- Paediatrics
- Child and adult vaccination services
- Malaria prevention, diagnosis and treatment
- Referrals to specialist services
- Pharmacy services

Occupational Health services

- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)

- Fit-for-work screening
- Risks and health awareness sessions
Ghana
Kumasi Clinic

Address
Obei Nkwantabisa Avenue, Plot #3 Block “R”
West Nyiaso, Kumasi, Ghana

+233 (0) 302 781 258 (WARA office line)
+233 (0) 302 799 978 (Ghana office line)

ghanasales@internationalsos.com
membership@westafrican-rescue.com

6 staff members including an expatriate paramedic

Languages spoken include:
English

Through our network you can have access to over 87 providers in Ghana, to enhance and support the care you receive within the country.
Ghana
Kumasi Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- General Practitioner consultations
- Child and adult vaccination services
- Malaria prevention, diagnosis and treatment
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- OGUUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Ghana
Takoradi Clinic

Address
118 Axim Road, Dixcove Hill, Takoradi, Ghana

+233 (0) 302 781 258 (WARA office line)
+233 (0) 302 799 978 (Ghana office line)

ghanasales@internationalsos.com
membership@westafrican-rescue.com

16 staff members include two expatriate paramedics

Languages spoken include: English

Through our network you can have access to over 87 providers in Ghana, to enhance and support the care you receive within the country.
Ghana
Takoradi Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room

Observation and/or isolation room
Child and adult vaccination services
Malaria prevention, diagnosis and treatment
Pharmacy services

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)

Fit-for-work screening
Risks and health awareness sessions
India
AMAS Occupational Health Centre

Address
AMAS Medical Services,
A-502 and A-503, 5th Floor, The Qube
M.V. Road, Marol, Near Mittal Commercial, Andheri (East)
Mumbai 400059

Tel: +91 22 4933 4833
Fax: +91 22 4933 4834

info@amasmedical.com

20 staff members
including an Chief Medical Officer, GP & Occupational Health specialists

Languages spoken include:
English, Hindi, Marathi, Gujarati, Odia, Bengali and Urdu

Through our network you can have access to over 100 providers in India, to enhance and support the care you receive within the country
India
AMAS Occupational Health Centre

Medical care services
- Mon-Sat, 8hrs/day access to Clinic
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- Medical evacuation support
- Remote medical advisory service - Topside
- Child and adult vaccination services
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
- Drug and alcohol testing services
- Return to work fitness assessment
- DG shipping certified health checks
- Health checks for aviation industry
Iraq and Iraqi Kurdistan
Basra Clinic, Iraq Energy City

Address

Iraq Energy City, Burjessia Area,
Al Zubayr, Basra

+964 780 416 8900

BasraClinicManager@internationalsos.com

6 staff members
including a physician,
Iraqi doctor & National Medical, Director, ALS Paramedic, Clinic manager and ICU nurse, Nurse (2)

Languages spoken include:
English, Arabic and Afrikaans

Through our network you can have access to 21 providers in Iraq, to enhance and support the care you receive within the country
Iraq and Iraqi Kurdistan
Basra Clinic, Iraq Energy City

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Emergency room

Medical care services
- 24/7 access to emergency nurse
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Observation and/or isolation room
- Referrals to specialist services
- Pharmacy services
Iraq and Iraqi Kurdistan
Basra, Al Majal Burjessia (Satellite) Clinic

Address
Al Majal Business Park, Burjessia Area,
Al Zubayr, Basra

+964 780 416 8900

Basra-clinic.almajal@internationalsos.com

1 staff members
Emergency Room Nurse

Languages spoken include:
English and Afrikaans

Through our network you can have access to 21 providers in Iraq, to enhance and support the care you receive within the country.
Iraq and Iraqi Kurdistan
Basra, Al Majal Burjessia (Satellite) Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to emergency nurse
- In house/access to diagnostic services
- Observation and/or isolation room
- Referrals to an Emergency Physician in close proximity
- Pharmacy services

Occupational Health services
- Rapid drug and alcohol screening
Iraq and Iraqi Kurdistan
Basra, German Village (Satellite) Clinic

Address

Iraq Energy City, Burjessia Area,
Al Zubayr, Basra

+964 780 416 8900

Germanvillage.clinic@internationalsos.com

1 staff members
Paramedic

Languages spoken include:
English and Afrikaans

Through our network you can have access to
21 providers in Iraq, to enhance and support the care you receive within the country
Iraq and Iraqi Kurdistan
Basra, German Village (Satellite) Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities
- Emergency room

Medical care services
- 24/7 access to doctors
- In house/access to diagnostic services
- Ward and observation area
- Referrals to an Emergency Physician in close proximity
- Pharmacy services

Occupational Health services
- Rapid drug and alcohol screening
Iraq and Iraqi Kurdistan
Basra, Al Majal North Rumaila (Satellite) Clinic

Address
Al Majal Business Park, Artawi Road,
North Rumaila, Basra

+964 782 321
Basra-clinic.northrumaila@internationalsos.com

1 staff members
Paramedic

Languages spoken include:
English and Afrikaans

Through our network you can have access to
21 providers in Iraq, to enhance and support the care you receive within the country
Iraq and Iraqi Kurdistan
Basra, Al Majal North Rumaila (Satellite) Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- In house/access to diagnostic services
- Ward and observation area

Occupational Health services
- Rapid drug and alcohol screening

Emergency room
Referrals to an Emergency Physician in close proximity
Pharmacy services
Iraq and Iraqi Kurdistan
Basra, Occupational Health Clinic

Address
14th July Street, Center Point exit,
Braiha District, Basra

+964 770 228 4784

oh.clinic@internationalsos.com

3 staff members
including an Occupational Health Physician and 2 Occupational Health Nurses

Languages spoken include:
English and Arabic

Through our network you can have access to 21 providers in Iraq, to enhance and support the care you receive within the country
Iraq and Iraqi Kurdistan
Basra, Occupational Health Clinic

Occupational Health services

- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Iraq and Iraqi Kurdistan
Erbil Kurdistan, Italian Village Clinic

Address
Italian City, 100 Meter Road, Villa 29,
Erbil, Kurdistan

+964 770 911 3238
+964 750 149 0685
Erbil.clinic@internationalso.com

2 staff members
Clinic Manager / ALS paramedic,
Ambulance driver

Languages spoken include:
English and Arabic

Through our network you can have access to
21 providers in Iraq, to enhance and support the care you receive within the country
Iraq and Iraqi Kurdistan
Erbil Kurdistan, Italian Village Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped road-rescue capabilities including fire suppression equipment
- Fully equipped ambulance capabilities
- Emergency room

Medical care services
- 24/7 access to ALS paramedic
- Observation and/or isolation room
- General and minor surgical procedures
- Pharmacy services
- In house/access to diagnostic services
Kazakhstan
Aktau Clinic

Address
Microdistrict 26,
Building #17/1,
Aktau, 130001,
Kazakhstan

+7 (729) 241 86 61
sos.aktau@internationalsos.com

9 staff members
including an expatriate Chief Medical Officer – GP & emergency doctor

Languages spoken include:
English and Russian

Through our network you can have access to over 200 providers in Kazakhstan, to enhance and support the care you receive within the country.
Kazakhstan
Aktau Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Child and adult vaccination services
- Infectious disease healthcare management
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- OGUUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Kazakhstan
Almaty Clinic

Address
Luganskogo Street, 11,
050051, Almaty, Kazakhstan

+7 (727) 258 19 11
alaopsmed@internationalsos.com

26 staff members
including an expatriate
Chief Medical Officer
– GP & emergency
doctor

Languages spoken include:
English and Russian

Through our network you can
have access to over
200 providers
in Kazakhstan, to
enhance and support
the care you receive
within the country
Kazakhstan
Almaty Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Emergency room

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Gynaecology

Paediatrics
Child and adult vaccination services
Infectious disease healthcare management
Referrals to specialist services
Pharmacy services

Occupational Health services
- OGUUK certified medical health checks
- Health checks (including periodic and post illness)

Fit-for-work screening
Risks and health awareness sessions
Kazakhstan
Astana Clinic

Address
Kosmonavtov Sreet, 62A, 5th floor,
Chubary Microdistrict, 010000, Astana, Kazakhstan

+7 (717) 247 69 11
astana.reception@internationalsos.com

14 staff members
part time and full time
National GP and emergency doctor

Languages spoken include:
English and Russian

Through our network you can have access to over 200 providers in Kazakhstan, to enhance and support the care you receive within the country.
Kazakhstan
Astana Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Child and adult vaccination services
- Infectious disease healthcare management
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- Health checks (including periodic and post illness)
- Risks and health awareness sessions
Kazakhstan
Atyrau Clinic

Address
Aiteke Bi Street, 55,
060011, Atyrau, Kazakhstan

+7 (712) 258 69 11
atyrau.reception@internationalsos.com

32 staff members including an expatriate Chief Medical Officer – GP & emergency doctor

Languages spoken include: English and Russian

Through our network you can have access to over 200 providers in Kazakhstan, to enhance and support the care you receive within the country
Kazakhstan
Atyrau Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Gynaecology and

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)

Paediatrics
Child and adult vaccination services
Infectious disease healthcare management
Referrals to specialist services
Pharmacy services
Fit-for-work screening
Risks and health awareness sessions
Mongolia
Ulaanbaatar, Medica Mongolia Clinic

Address

Address Main Clinic
4A Building, Big Ring Rd,
15th Micro district, 7th Khoroo,
Bayanzurkh District,
Ulaanbaatar, Mongolia

Address Zaisan Clinic
Khan Uul District, 11th Khoroo, Zaisan Center,
2F, Ulaanbaatar, Mongolia

+ 976 11 464 325 / 26 / 27
admin@sosmedica.mn

70 staff members including Chief Medical Officers

Languages spoken include:
English and Mongolian

Through our network you can have access to
7 hospitals and 25 specialists in Ulaanbaatar
Mongolia
Ulaanbaatar, Medica Mongolia Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Observation and/or isolation room
- Gynaecology and
- Paediatrics
- Child and adult vaccination services
- Infectious disease healthcare management
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- Health checks (including periodic and post illness)
- Fit-for-work screening
Mozambique
Pemba Clinic

Address
International SOS Clinic Pemba
Avenida de Marginal,
Pemba Beach Resort grounds,
Contractors entrance,
Pemba, Mozambique

+258 8270 93642
pemba.clinic@internationalsos.com

6 staff members
including a National Chief Medical Officer

Languages spoken include:
English and Portuguese

Through our network you can have access to 70 providers in Mozambique, to enhance and support the care you receive within the country.
Mozambique
Pemba Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Emergency room

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room

Child and adult vaccination services
Malaria prevention, diagnosis and treatment
Referrals to specialist services
Pharmacy services

Occupational Health services
- Health checks (including periodic and post illness)

Fit-for-work screening
Myanmar
Yangon Clinic

Address
International SOS Clinic,
Inya Lake Hotel,
No. 37,
Kabaaye Pagoda Road,
Yangon, Myanmar

Contact Tel: 95 1 657922
Mobile Tel: +95 9 420114536
reception.ygn@internationalsos.com

33 staff members
including an expatriate
Chief Medical Officer – GP & emergency
doctor

Languages spoken include:
English, Spain, German, French,
Behasamelayu, Japanese

Through our network you can have access to
101 providers in Myanmar, to enhance and support
the care you receive within the country
Myanmar
Yangon Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- Observation and/or isolation room
- Gynaecology
- Paediatrics
- Child and adult vaccination services
- Infectious disease healthcare management
- Malaria prevention, diagnosis and treatment
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- OGUK certified medical health checks
- Health checks (including periodic and post illness)
- Dedicated OH facility
- Fit-for-work screening
- Risks and health awareness sessions
Nigeria
Lagos Clinic

Address
23A Temple Road (Olu Holoway road), Ikoyi, Lagos

Tel: +234 1 462 5600
Emergency: +234 805 500 7344

imc.clinic@internationalsos.com

18 staff members
including a Chief Medical Officer – GP & emergency doctor

Languages spoken include:
English, French and Chinese

Through our network you can have access to
231 providers in Nigeria, to enhance and support the care you receive within the country.
Nigeria
Lagos Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Observation and/or isolation room
- Gynaecology

Occupational Health services
- Dedicated OH facility
- OGUUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Nigeria
Port Harcourt – Aba Road Clinic

Address
Intels Camp, KM 12 Aba Expressway,
Port Harcourt 500102

Tel: +234 (0) 803 407 0005
+234 (0) 803 407 0006
Emergency: +234 (0) 80 3535 2032

smi.clinic@internationalsos.com

21 staff members
including a Site Medical Officer – GP & emergency doctor

Languages spoken include: English

Through our network you can have access to 231 providers in Nigeria, to enhance and support the care you receive within the country.
Nigeria
Port Harcourt – Aba Road Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Gynaecology
- Paediatrics
- Child and adult vaccination services
- Infectious disease healthcare management
- Malaria prevention, diagnosis and treatment
- Referrals to specialist services
- Pharmacy services
Nigeria
Amadi CMI Clinic

Address
Heliconia Park, Eastern Bypass, Amadi Creek
Port Harcourt 500251

Tel: +234 (0) 84 463 890 ext 7068
Emergency: +234 (0) 805620 4938

amadi.clinic@internationalsos.com

12 staff members
including an OH and Site Medical Officer – GP & emergency doctor

Languages spoken include:
English

Through our network you can have access to 231 providers in Nigeria, to enhance and support the care you receive within the country.
Nigeria
Amadi CMI Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Gynaecology

Paediatrics
Child and adult vaccination services
Infectious disease healthcare management
Malaria prevention, diagnosis and treatment
Referrals to specialist services
Pharmacy services

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)

Fit-for-work screening
Risks and health awareness sessions
Nigeria
Onne Clinic

Address
Orlean Residence, OPMC Complex
(Hotel Ground Floor), Port Harcourt 501251,
Rivers State, Nigeria

Tel: +234 (0) 80 3740 1949
Emergency: +234 (0) 803 408 5715

onne.clinic@internationalsos.com

9 staff members
including a Expatriate
Medical Officer – GP
and emergency doctor

Languages spoken
include:
English and French

Through our network you can have access to
231 providers in Nigeria, to enhance and support
the care you receive within the country
Nigeria
Onne Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities
- Emergency room

Medical care services
- 24/7 access to doctors
- Child and adult vaccination services
- General and minor surgical procedures
- Infectious disease healthcare management
- In house/access to diagnostic services
- Malaria prevention, diagnosis and treatment
- General Practitioner consultations
- Referrals to specialist services
- In-patient room
- Pharmacy services
Nigeria
Warri Clinic

Address

Prodeco Camp, Km 5 NPA Expressway
Ekpan, Warri, 332281

Tel: +234 (0) 806 421 5681
Emergency: +234 (0) 807 860 0530

warri.clinic@internationalsos.com

7 staff members
including a Site Medical Officer – GP
& emergency doctor

Languages spoken include:
English

Through our network you can have access to
231 providers
in Nigeria, to enhance and support the care
you receive within the country
Nigeria
Warri Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- Child and adult vaccination services
- General and minor surgical procedures
- Malaria prevention, diagnosis and treatment
- In house/access to diagnostic services
- Referrals to specialist services
- General Practitioner consultations
- Pharmacy services
- In-patient room
Papua New Guinea
Port Moresby Clinic

Address
Airways Hotel
Jacksons Parade, Jackson Intl Airport
NCD
Port Moresby
Papua New Guinea

+675 323 7981/82
pngairwaysclinic@internationalsos.com

16 staff members
including an expatriate Senior Medical Officer – GP & emergency doctor

Languages spoken include:
English and Italian

Through our network you can have access to 25 providers in PNG, to enhance and support the care you receive within the country.
Papua New Guinea
Port Moresby Clinic

Emergency medical care
- Fully equipped ambulance capabilities
- Emergency room

Medical care services
- 24/7 access to doctors
- 24/7 access to doctors
- General and minor surgical procedures
- General Practitioner consultations
- In house/access to diagnostic services
- Gynaecology
- Paediatrics
- Child and adult vaccination services
- Infectious disease healthcare management
- Malaria prevention, diagnosis and treatment
- Referrals to specialist services
- Pharmacy services

Occupational Health services through local partner
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Peru
Arequipa Clinic (on-site)

Address
Urbanizacion
Jardin D-1
Yanahuara
Arequipa, Peru

+51 54 383 730
yadira.alfaro@sermedi-peru.com

71 staff members
including an expatriate
Medical Consultant –
GP and OH, doctors
and nurses

Languages spoken include:
English and Spanish

Through our network you can have access to
300 providers
in Peru, to enhance and support the care
you receive within the country
Peru
Arequipa Clinic (on-site)

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Gynaecology
- Paediatrics
- Child and adult vaccination services
- Infectious disease healthcare management
- Referrals to specialist services
- Pharmacy services

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)
- Fit-for-work screening
- Risks and health awareness sessions
Russia
Yuzhno – Sakhalinsk Clinic

Address
7/1 Militseiskaya str,
Yuzhno-Sakhalinsk,
693001,
Russian Federation

+7 4242 46 29 11
ysh.info@internationals.com

24 staff members
including Chief Medical Officers

Languages spoken include:
English and Russian

Through our network you can have access to
3 hospitals and 2 clinics in Yuzhno
Russia
Yuzhno – Sakhalinsk Clinic

Emergency medical care
- 24/7 ambulance and emergency stabilisation
- Fully equipped ambulance capabilities

Medical care services
- 24/7 access to doctors
- General and minor surgical procedures
- In house/access to diagnostic services
- General Practitioner consultations
- In-patient room
- Observation and/or isolation room

Gynaecology
Paediatrics
Child and adult vaccination services
Infectious disease healthcare management
Referrals to specialist services
Pharmacy services

Occupational Health services
- Dedicated OH facility
- OGUK certified medical health checks
- Health checks (including periodic and post illness)

Fit-for-work screening
Risks and health awareness sessions
AT OUR CLINICS, YOUR HEALTH IS OUR PRIORITY

Our 62 International SOS clinics, partner and joint venture clinics operate in locations where the medical care available is not at an international standard, the care is limited, or where cultural and language barriers make it difficult to receive appropriate care. Our clinics offer primary care, diagnostics care and 24/7 emergency care.

OUR MEMBERS HAVE ACCESS TO*

- Routine medical care for expatriates and those staying abroad for extended periods.
- Primary diagnostic care.
- Emergency care and stabilisation prior to evacuation.
- Specialist care, including gynaecology, paediatrics and ophthalmology.
- International-standard medical facilities including X-ray facilities, laboratories and pharmacies.
- Immigration health checks, first aid training and occupational health programmes.
- Minor surgical procedures.
- Vaccination management.

* Services may vary.