OUR TELEHEALTH SERVICES ARE AVAILABLE GLOBALLY

Our TeleConsultation is now available both via medical evacuation and categorisation from our Assistance Medical Teams, or direct via the new Self-Service TeleConsultation App.

Benefits of TeleConsultation

- Fast access to local care directly from your hotel room
- Removes the need to travel to a clinic when you’re unwell
- Avoids the potential impact of infectious disease outbreaks when visiting a clinic or hospital in-person
- Suitable for many acute conditions
- Cost effective versus hotel doctors or after hours hospital visits

DISCLAIMER:

This pocket guide has been developed for educational purposes only. It is not a substitute for professional medical advice. Should you have questions or concerns about any topic described here, please consult your medical professional.

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TELECONSULTATION

- Clinical consultation via video with a local International SOS TeleConsultation network provider
- Delivered in compliance with local health regulations
- Doctors permitted to prescribe remotely
- Medication delivery available in selected locations
- Available typically within 2 hours
- Accessible via web or mobile, with encrypted video technology and easy to use interface
- Part of an integrated, end-to-end solution to manage any further diagnosis, testing or treatment requirements

INSTANT ACCESS TO GLOBAL QUALITY HEALTHCARE. ANYTIME. ANYWHERE.

OVER 30 YEARS’ EXPERIENCE providing TeleHealth services to our members globally

MEDICAL TEAMS AVAILABLE 24/7 across our 26 Assistance Centres for advice, referral and coordination of care

International SOS was the first organisation globally to RECEIVE CERTIFICATION FOR ISO/TS 13131

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Virtual access to medical teams at International SOS Assistance Centres worldwide, who can triage to local TeleConsultation network providers where needed to deliver end-to-end care.

**MEDICAL ASSISTANCE**

- Medical advice from International SOS doctors
- Guaranteed payment of employer approved medical expenses
- Referrals for medical or dental treatment
- Emergency medical evacuation/repatriation
- Help to obtain medication and medical equipment
- Compassionate visit and family safe assistance
- Medical monitoring
- Repatriation of mortal remains
- Assistance with appointments & ambulance transportation

**DELIVERING TELEHEALTH THAT IS:**
- Integrated
- Compliant
- Globally Localised
- High Quality