



OUR TELEHEALTH SERVICES ARE AVAILABLE GLOBALLY

Our TeleConsultation is now available both via medical evacuation and categorisation from our Assistance Medical Teams, or direct via the new Self-Service TeleConsultation App.

Benefits of TeleConsultation

- Fast access to local care directly from your hotel room
- Removes the need to travel to a clinic when you're unwell
- Avoid the potential impact of infectious disease outbreaks when visiting a clinic or hospital in-person
- Suitable for many acute conditions
- Cost effective versus hotel doctors or after hours hospital visits

DISCLAIMER:

This pocket guide has been developed for educational purposes only. It is not a substitute for professional medical advice. Should you have questions or concerns about any topic described here, please consult your medical professional.

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INSTANT ACCESS TO GLOBAL QUALITY HEALTHCARE. ANYTIME. ANYWHERE.



OVER 30 YEARS' EXPERIENCE providing TeleHealth services to our members globally



MEDICAL TEAMS AVAILABLE 24/7 across our 26 Assistance Centres for advice, referral and coordination of care



International SOS was the first organisation globally to **RECEIVE CERTIFICATION FOR ISO/TS 13131 TELEHEALTH SERVICES**

TELECONSULTATION

- **Clinical consultation via video** with a local International SOS TeleConsultation network provider
- Delivered in compliance with **local health regulations**
- Doctors permitted to **prescribe remotely**
- **Medication delivery available** in selected locations
- **Available typically within 2 hours**
- **Accessible via web or mobile**, with encrypted video technology and easy to use interface
- **Part of an integrated, end-to-end solution** to manage any further diagnosis, testing or treatment requirements

TELEHEALTH





MEDICAL ASSISTANCE



Medical advice from International SOS doctors



Guaranteed payment of employer approved medical expenses



Referrals for medical or dental treatment



Emergency medical evacuation/repatriation



Help to obtain medication and medical equipment



Compassionate visit and family safe assistance



Medical monitoring



Repatriation of mortal remains



Assistance with appointments & ambulance transportation

Virtual access to medical teams at International SOS Assistance Centres worldwide, who can triage to local TeleConsultation network providers where needed to deliver end-to-end care.

DELIVERING TELEHEALTH THAT IS:

Integrated | Compliant | Globally Localised | High Quality