Occupational Health and Safety Objectives

1. International Standards Organisation (ISO) certification to ISO 45001:2018 Standard
   The Medical Services Business Line (MSBL) will achieve global certification to this Standard by June 2020. Certification will be maintained through a planned and documented Integrated Management System (IMS) surveillance program over a 3 year cycle.

2. OH&S Management System Standards
   The OH&S Management System Standards will be incorporated into the MSBL Medical Service Centre Standards, Criteria and Audit Tool. Compliance will be continually measured as an OH&S section score of 80% or greater and reported in the MS Annual Report. Medical Service Centres will undergo a Corporate MS Quality Health & Safety Compliance Audit every 2 years.

3. Occupational Exposures
   The Medical Services Business Line will achieve a 10% reduction in Occupational Exposure incidents over 2 years. This will be measured as Occupational Exposure incidents as a % of overall incidents. The 2018/19 result is 3.4%.

4. Workplace Safety
   The MSBL will achieve at least a 5% reduction in the 2018/19 Total Recordable Injury & Illness Frequency (TRIIFR) rate in 2021 and a further at least 5% decrease by 2022. The 2018/19 TRIIFR is 1.63 (per 1 million hours worked); with the aim of achieving a TRIIFR of 1.00 or below over time. This will be achieved by reducing the occurrence and severity of recordable work related injury & illness through effective workplace safety initiatives.

5. Employee Resilience
   Medical Services will develop and implement an Employee Mental Health Resilience Program that is suitable for MSBL organisation wide implementation. The program will be available and a plan developed for implementation in 2022.

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