BENEFITS

Our integrated solutions enable companies to make the right decisions for their travellers’ health, safety and security. Seamlessly integrated with our medical professionals, our 200 travel security specialists are fully regionalised, enabling us to better understand the geopolitical risk environment in which your business operates.

Our customised advice and assistance are based on individual travellers, itineraries and destinations, to create a safe working environment and promote employee satisfaction.

Preparation is key to our approach to travel security, and is far more cost-effective than any reactive measure to a trip.

We partner with vetted security and logistics providers around the world to provide 24/7 on-the-ground support.

We provide 24/7 global travel security support via our 26 Assistance Centres and 4 Regional Security Centres worldwide, making us a preferred service provider for personal security and medical emergencies.

Case study
Our analysts identified key indicators of deterioration in Burkina Faso and assessed the likelihood for political instability to lead to violent demonstrations in the capital Ouagadougou. We were able to advise clients ahead of time to move to hotels outside the city centre. After one violent demonstration, a crowd looted several hotels, while our clients remained safe in accredited accommodation and were able to conduct business face-to-face with local partners.

FOR MORE INFORMATION

Contact any of our 26 Assistance Centres
Download the Assistance App: app.internationalsos.com
Register for Security Alerts via our Members Login: internationalsos.com

DISCLAIMER:
This pocket guide has been developed for educational purposes only. For more information, contact International SOS.
Our integrated solution enables you to make the right decisions for your people’s health, safety and security — before, during and after they travel.

WHY IS OUR INTEGRATED SOLUTION DIFFERENT?
We understand that you need more than just information. Our in-house experts use media and on-the-ground sources to gather and assess real-time issues that are relevant to you.

This analysis and actionable advice is focused on keeping your people safe and productive and ensuring that business disruption is kept to a minimum.

• Policy framework and plans integrated to actively mitigate your risks.
• Thought leadership on developing trends and evolving risks so effective decisions can be made.
• Training to suit every individual.
• Your travellers briefed on local conditions to ensure they are fully prepared as part of your risk assessment responsibility.
• Approval and compliance made easier for your travellers and teams.

• Make timely and informed decisions based on a clear understanding of the event, how it may develop and your exposure to it.
• 24/7 access to medical and security specialists with extensive local knowledge for effective advice.
• Monitoring of travellers’ trips, alerting them and you to specific situations. Immediate communication with those who may be impacted.
• Practical, hands-on medical and security support and assistance anywhere in the world.
• Trained teams rapidly deployed to assist you.
• Integrated security and medical response.

ASSESS
Understand your risks and prepare accordingly

ADVISE
Local expertise and advice 24/7

ASSIST
On-the-ground support should you need it